



Aged Care

Standards and Accreditation Agency Ltd

Site audit

The Sydney-Lynne Quayle & Fitzroy Lodge Hostels RACS ID: 3354

Approved provider: Heywood Rural Health

Accreditation decision

- made under Part 2, Division 3, Subdivision 4 of the Accreditation Grant Principles 1999.

Decision made on	25 July 2010
Decision made by	Lorraine Baker Assessment Manager Authorised under section 1.5 of the Accreditation Grant Principles 1999 to make the decision
Decision	To accredit
Number of expected outcomes that comply	44 out of 44
Period of accreditation	21 August 2010 to 21 August 2013
Next application due	27 February 2013
Plan for continuous improvement due	5 September 2010

Support contact arrangements

The home will have at least one unannounced support contact per year.

Process undertaken and information considered

In making my decision I considered whether the home will undertake continuous improvement, the home's compliance with the Accreditation Standards and other responsibilities under the *Aged Care Act 1997*, and the home's history of compliance since its accreditation audit in 2008.

I took into account the following information:

- a. Approved provider's response to the site audit major findings - assessment information received 28 June 2010.
- b. Site audit report for a site audit conducted 16 June 2010 to 17 June 2010
- c. Site audit major findings - assessment information for a site audit conducted 16 June 2010 to 17 June 2010
- d. Information received from the Secretary of the Department of Health and Ageing dated 16 February 2010
- e. Referrals received from the Secretary of the Department of Health and Ageing dated 12 April 2010, 15 March 2010, 29 July 2008
- f. Desk audit report dated 27 April 2010
- g. Support contact records for support contacts conducted on 14 April 2010, 20 January 2009
- h. Site audit decision dated 23 July 2008
- i. The home's history of compliance since 2000.

Reasons for decision

Summary

I have decided to accredit the home for three years. I have decided this is the appropriate period as the home complies with the Accreditation Standards, there is no serious risk to the health, safety or well-being of residents and the home has satisfied me that it will undertake continuous improvement.

Compliance with the Accreditation Standards and other responsibilities under the Act

I am satisfied the home does comply with the Accreditation Standards. The assessment team recommends that the home complies with 44 expected outcomes.

I accept the recommendations of the team. I find the home does comply with 44 expected outcomes. The assessment team have noted additional information under a number of expected outcomes. I considered the home's response in relation to expected outcome 1.2 specifically and am satisfied. I have no information about any non-compliance with the home's other responsibilities under the Act.

Continuous improvement

I am satisfied the home will undertake continuous improvement. The site audit report and the site audit major findings - assessment information recommend that the home does comply with expected outcomes 1.1, 2.1, 3.1 and 4.1 Continuous improvement. I accept this recommendation.



Lorraine Baker
Assessment Manager